

Elevate Internet Referral Program T&C's	
Promotion:	Elevate Internet Referral Program
Promoter:	ELEVATE INTERNET Pty Ltd. ABN 96 632 472 934, 30 Currie Street, Adelaide, South Australia 5000. Tel: 1300 191 845.
Promotional Period:	Start date: Jan 28, 2025 End date: Jan 30, 2026
Duration:	<ul style="list-style-type: none"> The promotional period begins on 28 January 2025 and ends on 30 January 2026. Elevate Internet reserves the right to extend or terminate the promotional period at its discretion without prior notice.
Offer Details:	<ul style="list-style-type: none"> The Referral Program is valid only for new customers subscribing to Elevate Internet home nbn internet services. The offer is applicable to all service plans as detailed in promotional materials. The offer includes no hardware and/or installation charges, with a total minimum spend applicable. The offer is available to all plans exclusive of no lock-in contracts.
Offer Eligibility:	<ul style="list-style-type: none"> Existing customers upgrading or downgrading their service plans are not eligible for this promotional pricing.
Offer Construct:	<ul style="list-style-type: none"> Elevate Internet offers existing customers who introduce a new customer to Elevate Internet NBN® and Fixed Wireless Service with a once-off bill credit for one month's internet service. Under the offer, the referred customer will also receive their first month of internet service free of charge via a bill credit applied to their first Elevate Internet invoice. This offer is subject to the following terms and conditions and eligibility criteria: <ul style="list-style-type: none"> To refer a friend, you just need to advise the person signing up to do the following - If they are signing up with Elevate Internet Fixed Wireless or NBN® services, phone our friendly customer support team and mention the referring customer's name and account number. These details cannot be added later under any circumstance.
Total Minimum Spend:	<ul style="list-style-type: none"> It is the total amount that a customer must spend with Elevate after which they are entitled to cancel on 30 days' notice without penalty. Should a customer terminate prior to reaching the minimum spend threshold they will debit the difference between the required Total Minimum Spend and their actual total spend to date.
Acceptance:	<ul style="list-style-type: none"> By subscribing to the offer, customers agree to these terms and conditions. Elevate Internet reserves the right to deny or cancel service to any customer who does not meet eligibility criteria or violates these terms and conditions.
General Conditions:	<ul style="list-style-type: none"> The referred customer must not have an Elevate Internet account and must never have previously signed up for a Elevate Internet service, either nbn or Fixed Wireless. The referring customer must maintain their Elevate Internet service for longer than 30 days; and To receive the bill credit, the referrer and the referred customer must each have an active Elevate Internet service at the time that their individual bill credit is applied to their account.

	<ul style="list-style-type: none"> • All services are subject to Elevate Internet’s Standard Terms and Conditions and Acceptable Use policy. • Elevate Internet reserves the right to modify or discontinue the offer at any time. • This offer cannot be combined with any other promotions, discounts, or offers unless expressly stated by Elevate Internet. • Customers must adhere to Elevate Internet’s Standard Terms and Conditions found here Elevate-Internet-Terms-and-Conditions.pdf
Offer Eligibility:	<ul style="list-style-type: none"> • Existing customers upgrading to downgrading their service plans are not eligible for this promotional pricing.
Legislative Protections:	<ul style="list-style-type: none"> • These terms and conditions shall be governed by and construed in accordance with the laws of The Commonwealth. • These terms and conditions do not derogate from any legislative protections to the customer, including but not limited to the Australian Consumer Law and the Customer Service Guarantee Standard.
Contact Information:	<ul style="list-style-type: none"> • For questions regarding this offer or to subscribe, please contact Elevate Internet at support@elevateinternet.com.au